

# Wastewater Treatment Technician

## Unit WWTTC01 Wastewater Compliance and Performance Monitoring

This training specification has been developed from the water process technician standard. The specification details the **minimum** training specification, as agreed by industry employers, to deliver the skills and knowledge required to carry out wastewater compliance and performance monitoring in the water sector.

The specification details the critical requirement of the activity to carry out the work outlined and does not preclude employers from adding to the skills and knowledge detailed by the specification in their own training programmes.

All work must be carried out to approved procedures and practices and in accordance with statutory health, safety and environmental requirements.

### What does this specification look like?

Wastewater treatment technicians need to be able to:

- WWC1 Understand the nature and sources of different types of wastewater effluent and its impact on the environment. Describe current legislation and permits governing wastewater quality standards
- WWC2 Understand the chemical, biological, microbiological and physical characteristics of wastewater effluents and trade effluents and the parameters used to measure them
- WWC3 Carry out sampling and analysis and control the process based on the results to ensure that wastewater quality standards are maintained

### What do I need to take this module?

Candidates to be **assessed** as competent in this area should have successfully completed the modules shown below or have evidence demonstrating an equivalent level of competence.

1. SHEA Water or equivalent
2. Process control systems

## Performance Criteria

To achieve this unit, you will need to be able to:

### General Requirements

- P1. Identify the work area to be accessed using company documentation, systems and work instructions
- P2. Select, inspect and wear required PPE in line with company procedures
- P3. Carry out a site specific risk assessment of the work area, identifying the hazards and the control measures required
- P4. Maintain accurate and up to date records
- P5. Report information and data to the designated person

### Task Specific - Wastewater Compliance and Performance Monitoring

- P6. Identify and retrieve current data and documentation governing wastewater quality standards applicable to your work, including company and legislation
- P7. Monitor, interrogate, analyse and evaluate the company monitoring system e.g. SCADA / HMI to prove compliance with wastewater quality standards
- P8. Take samples from the correct locations to monitor works performance
- P9. Carry out the required sampling and analysis relating to permits:
  - a) In the laboratory
  - b) On site
- P10. Maintain the required level of wastewater quality standards making adjustments where required
- P11. Keep and maintain accurate and up to date records
- P12. Report information and data to the designated person including a non-compliance scenario

## Knowledge and Understanding

To achieve this unit, you will need to know and understand:

### General Requirements

- K1. The principles of Health, Safety and Environmental legislation in relation to working with wastewater
- K2. The organisation's safety rules, policies and procedures relating to working with wastewater
- K3. The hazards associated with working with wastewater and the correct way to respond to them

- K4. How to select, inspect and use PPE when working with wastewater
- K5. How to carry out a site specific risk assessment and identify workplace hazards
- K6. How to respond in the event of an emergency situation in the workplace environment
- K7. How to leave the work area in a safe and secure condition
- K8. The company recording and reporting process

### Task Specific - Wastewater Compliance and Performance Monitoring

- K9. The nature and sources of a range of untreated and treated effluents and the potential impacts that they can have on the treatment works and the environment
- K10. Current legislation and permits relating to wastewater quality and be able to correctly interpret the conditions of permits
- K11. Key parameters and variables associated with untreated and treated effluents including chemical, biological, microbiological and physical characteristics and how to analyse samples correctly for these
- K12. River quality classification in the UK and it's relationships to use of the river and abstraction, and how different effluents impact on the quality
- K13. How the design specification for the treatment process relates to wastewater quality standards
- K14. Alarms, action levels, authorisation levels and consequences associated with the process
- K15. How to interrogate the information system e.g. SCADA / HMI to evaluate trend data differentiating normal operational cycles from developing fault conditions or emerging risks
- K16. The importance of sampling from the correct locations, using approved techniques
- K17. The consequences of inaccurate sampling, analysis, recording and reporting
- K18. Data collection, recording, reporting and maintenance requirements

### How will it be assessed?

To achieve this unit, you will need to be able to provide evidence of the performance criteria and the knowledge and understanding requirements listed above.

Assessment types:

1. External assessment – an external accrediting body will assess against a national minimum standard
2. Internal assessment process – a company led on-going assessment against requirements
3. End-point assessment – see assessment plan for further details here (will be Energy & Utility Skills defined)

### What type of evidence will be expected?

To achieve this unit, you will need to be able to provide evidence of the performance criteria and the knowledge and understanding requirements listed above.

Evidence types:

1. On-going local assessments
  - a) Assessment plan, review, feedback, standard assessment sheets
2. Knowledge based learning
  - a) Classroom, exams, assignments, Q&A sessions, e-learning modules
3. Evidence portfolios
  - a) Learning logs, photos, observation sheets

### Assessment types and process

